

Terms and Conditions

This document (“Agreement”) comprises our terms and conditions for the use of the services that Black Dice Travel Ltd (“Black Dice” “We/Us”) provides to you. Your usage of any service that we provide is your express indication to us that you agree to be bound by each and every term and condition of this Agreement.

All correspondence regarding customer service or your booking should be sent to Black Dice Travel Ltd, 2nd Floor, 145-147 St John Street, LONDON, EC1V 4PY or emailed to contact@black-dice.com

1. Understanding the Nature of our Services.

Black Dice provides travel and concierge related services. When you book travel arrangements with us, we require that you provide full payment in advance. We will provide a confirmation email to you for all related travel and lodging. Our carriers or travel suppliers may, at our request, send the confirmation email to you. All flights are arranged via a ATOL bonded (Air Travel Organizer’s Licensing) air carrier.

We serve as disclosed agent for tour operators, package holiday suppliers, hotels, insurance providers, car rental companies, and airlines. We use the term “Travel Service Provider” to refer to such third party agencies. All bookings that you make via a Travel Service Provider are contracts between solely you and the particular Travel Service Provider. As such, once your booking has been made and paid for, you must communicate with the Travel Service Provider regarding questions, modifications and any travel related problems that may arise. We will provide contact information for each of your selected Travel Service Providers.

Since we are not a Travel Service Provider and exist merely as a conduit to help you arrange your travel, we can make no guarantees or warranties about the services that will be provided to you by these independent entities.

Book Vegas is a trading name of Black Dice Travel Ltd. Any bookings you make through Book Vegas are bound by the terms and conditions of Black Dice Travel Ltd.

2. Airlines

Airlines publish their own terms of service. We encourage you to review the terms of service, rules, guidelines and procedures published by the airline that you select. Issues such as travel delays, cancellations, liability, and refunds are controlled in part by the law of the jurisdiction in which you travel and the stated policies of each airline. Whether or not airline tickets

that you purchase are changeable or refundable will depend on the particular type of ticket that you purchase and the relevant rules of the particular air carrier. We are not responsible for flight changes, delays or cancellations. However, you are encouraged to contact our support personnel should you have any questions or problems with your travel arrangements.

Please ensure that you arrive at the airport at least two hours in advance of any international travel and at least one hour in advance for any domestic travel. Should you miss a flight, you may incur additional travel fees or even the cancellation of your travel arrangements with no refund. Again, please review the specific rules and guidelines of your selected air carrier before you book your flight. You will require a valid passport for any international travel and you may also require a visa and other documentation. Please ensure that you have all required documentation in order before you travel. Please follow any reconfirmation requirements as may be required by your air travel carrier.

The air travel carrier establishes seat locations. "Non-Stop" and "Direct" flights are as designated by the air travel carrier. Lower cost airfare tickets may incur numerous stops or transfers, which will add considerable amount of time to your travel day. Also, additional transfers from one airplane to another increase the chance of delays and cancelled flights.

It is highly advisable for you to purchase health insurance and travel insurance before you travel. All special meal and disability requests are as provided by the air travel carrier.

Surface transportation, transfers between airports and terminals, and related costs are solely yours to bear. All departure and arrival times are approximate and are subject to both normal and extraordinary delays.

Pregnant women should consult with their selected air carrier to determine if they are eligible for travel. There may be special rules about infant travel and as such, parents should also consult with the selected air carrier to address the same. It is possible that infants may be required to have their own paid for seat. Children two years and above are usually required to have their own purchased seat.

Black Dice imposes an administrative fee of £25 GBP should you wish to change your travel arrangements (cancellations, amendments, name changes, refunds and so forth) and this fee is exclusive of any related charge or fee issued by the Travel Service Provider or any differences in fares arising from any such change.

Credit card fees and booking fees are non-refundable.

In order to provide special return fares, we may combine two one-way fares on different air travel carriers. In such cases, you will have two separate

bookings (one for your outbound flight and one for your inbound flight) and each booking will have its own fare rules. Should you require canceling of one of the flights, you could keep the other without incurring any additional charges. However, if you miss the outbound flight, the inbound flight would not be cancelled by the other airline. Any cancellations, schedule changes or other modifications to one of the flights will not affect the other flight, and the fare rules of the other flight will still apply. For example if one of the flights is cancelled, the other airline carrier has no obligation to refund the other portion of your journey or offer you a free itinerary change. You may incur costs for any changes to the other flight if required by the airline carrier's rules and regulations.

3. Hotels and Lodging

You will notice that we provide "star ratings" for our hotels and lodging. This rating system is to be used as a general guideline, only. Such ratings are not officially established by any governing agency. Standards between various hotels can greatly vary between nation and nation, or city and city. We encourage you to review online hotel consumer ratings that one may find in various locations of the Internet.

Hotels have designated check-in and check-out times. Please inquire as to the specifics when you book your room by visiting the hotel's website or by telephoning the hotel.

Photographs and text descriptions of hotels and rooms are for general guideline purposes only. Again, it is advisable for one to consult online consumer reviews of the hotel you have selected. Your selection of "double" or "queen" beds may not be available when you check in and is subject to general availability at the time you check in. There may be additional costs for cribs, extra beds, or cots. Please contact the hotel directly to confirm the exact bed configuration you require. Note that some hotels do not have lifts and as such should you require a ground floor room or disability related assistance, please confirm such in advance.

Breakfast is not included unless otherwise so stated. There may not be a restaurant at the hotel location.

Generally, hotels in the United States charge additional room taxes and local taxes.

Should you require a different hotel, we will do our best to accommodate your request. If the alternate accommodations are not suitable to you or if alternate accommodations are not available, you may cancel the booking and we will refund any fees. Rebooking of different, higher price lodging will require you to pay the related additional costs. We do charge an administrative fee of £25 GBP for any such modifications in your hotel arrangements.

4. Ticket Delivery

We provide E-Tickets only. You will not receive a paper ticket. You will receive a confirmation email with your air travel confirmation code. All air carriers have their own rules about E-Tickets and what sort of identification you will require to receive your E-Ticket. You should travel with a credit card in your name in case such is required to retrieve your E-Ticket. We are not responsible for your failure to follow the air carrier's rules about E-Tickets so we encourage you to check with the air carrier before departure in order to learn what their rules, policies and requirements are regarding E-Tickets.

You must book your air travel in precisely the same name that your passport presents.

Should your legal name change prior to departure please let us know at once.

Please ensure that your confirmation email does not go into your spam folder. You may need to present your confirmation code and related information in order to board.

Should we fail to properly adhere to ticketing restrictions that are outside of our control, we shall contact you within 48 hours of travel confirmation and arrange an alternative or a refund. Alternatives that you accept may incur additional charges that you are solely responsible for.

5. Cancellations and Modifications as Requested by You.

Hotels and airlines maintain their own restrictions about cancellations and modifications. Your ability to cancel or modify a booked travel product or service, and the method for doing so, will depend on the specific Travel Supplier's or hotel's terms and conditions. It therefore may not be possible to cancel or modify some products or services, or there may be specific requirements you will have to meet. Additional charges may be incurred for all requested cancellations and modifications. In some cases, cancellations may not take place at all without the complete loss of the fare you have paid.

For flight bookings, hotels, car rental and insurance, you may be able to cancel or modify your booking by telephoning the Black Dice call centre on 0845 057 4169 from the UK. For hotel bookings not part of a package provided by a Travel Supplier, the hotel's specific terms and conditions for cancellations and amendments will be set out in your confirmation email. Where you make a booking modification, it is your responsibility to ensure that it does not conflict with any other product or service you have

purchased. "No-Shows" may result in a non-refundable loss of the fare you have paid. Please consult with us if you need to alter any travel arrangements as soon as possible in order for us to help you solve the related problem. TRAVEL INSURANCE WILL HELP PROTECT YOU AGAINST LOSS DUE TO YOUR INABILITY TO MAKE A FLIGHT OR ARRIVE AT YOUR HOTEL IN A TIMELY MANNER. PLEASE OBTAIN TRAVEL INSURANCE WHEN YOU BOOK YOUR TRAVEL. BOOKING CHANGES INCURE A £50GBP ADMINISTRATIVE FEE AS CHARGED BY BLACK DICE TO COVER OUR INTERNAL COSTS, WHICH IS NOT INCLUSIVE OF RELATED CHARGES ISSUED BY YOUR TRAVEL SERVICE PROVIDER.

6. Travel Service Provider Travel Changes

Should the air carrier cancel or modify your flight you will be noticed directly by the air carrier. Should your hotel arrangements be cancelled or modified, the hotel will contact you directly. It is crucial that your contact information be up to date and accurate in order for you to receive such notifications in a timely manner. Refunds shall be available pursuant to the rules and restrictions of the Travel Service Provider and the local law.

Changes in your flight or hotel may require purchasing another flight and hotel package at a higher price as available or receiving at your discretion a full refund of the price you paid us. Black Dice will not be liable to you for any compensation if forced to cancel or make any changes to your Flight + Hotel Package as a result of events outside our control and which neither or Black Dice or its Travel Suppliers could reasonably foresee. Events outside our control include: war; threats of war; government intervention, terrorism; riots; civil unrest; natural and nuclear disasters; fire; actual or potential weather conditions; health risks; industrial disputes; technical problems with transport; closed or congested airports; and any "force majeure" events. Where as a result of such an event occurring after your departure a significant part of your Flight + Hotel Package cannot be provided, you will be offered a suitable alternative if available. If a suitable alternative is not available, or for good reasons, you do not accept the offered alternative, we will return you to your place of departure. Again we would strongly recommend that you take out proper travel insurance to protect you against loss due to unexpected events that may cause cancellations of your travel arrangements.

7. Payment.

We require that you pay for all travel, lodging and other ordered services in advance at the time of booking. "Las Vegas Experience" bookings may be secured with a ten percent (10%) non-refundable deposit payable at the time of booking, however, you are required to pay the remaining balance due within seven (7) business days or your deposit shall be forfeited.

In order to facilitate your bookings, we will generally provide your credit card information to the proper Travel Service Provider. Please submit payments via the methods we currently publish on our website. DO NOT MAIL CASH. We are not responsible for cash or cheques that have been delayed in delivery or have been lost through the post. We accept most major credit cards. Third party credit card payments may be subject to restrictions. Please note that many air carriers require E-Tickets to be picked up ONLY by the person whose name appears on the purchasing credit card. All related travel documents may be mailed only to the billing address of the purchasing credit card. All credit card purchases are subject to standard internal and third party anti-fraud procedures. Refunds are processed to the purchasing credit card only. Some taxes, tariffs and other charges may not be refundable. Tax refunds are subject to Travel Service Provider restrictions and policies. Taxes alter in line with exchange rates.

Unless we have received full payment, no tickets, confirmations, vouchers, or travel documents will be issued to you. Your booking is a contractual matter and as such you are legally responsible to pay for all travel arrangements that you book, subject to the cancellation restrictions of the related Travel Service Provider.

Credit card payments may be processed directly by the air carrier. Payment issues will be reported to you within 48 hours of your booking or within 24 hours of your travel if you purchase your fare within 48 hours of your scheduled travel date. You must pay for Price increases that take place during your booking process before the booking can be confirmed. Please note that the airline payment and payment to Black Dice for any other products or Black Dice charges will appear as separate transactions on your credit card statement.

8. Passports, Visas and Health Requirements.

You must have a valid passport for every traveler who is booking travel abroad. Visa regulations may alter prior to your departure and it is your responsibility to be in possession of a valid passport and any needed visa(s). Please obtain all needed visas early as it can take considerable time to process visa requests. You agree to hold us harmless from any loss arising from the lack of a proper passport or visa. The information in this section is valid for British citizens only. Every nation has its own passport and visa requirements. It is imperative that you ensure that your passport will remain valid throughout your stay according to the laws of the nation you are entering. It may be required that you renew your passport prior to entering your destination to ensure that your visa will be remain valid during your foreign stay according to the legal standards of the nation you are visiting. . If your passport is in its final year of validity, we advise you confirm the requirements of the destination before making final travel plans, and arrange

to renew your passport if necessary. Further information can be found at the UK Identity & Passport Service website - www.ips.gov.uk.

Minors not already included on a British passport will need their own valid passport in order to enter the nation they are traveling to. Minors who are included on a parent's passport before 5 October 1998 may continue to travel with the passport holder until they reach the age of 16, or until the passport expires, or until and unless the passport is replaced or amended via the issuance of a replacement passport. Non-British citizens must contact their Embassy for information and advice on visa requirements regarding the nations they intend to travel to.

Please visit the Department of Health website at www.dh.gov.uk/en/index.htm to learn about any related health requirements regarding the nations you intend to travel to.

9. Miscellaneous Terms

You have certain rights under EC Regulation 261/2004 if your flight is cancelled, delayed, or if you are not allowed to board. If you are leaving from the EU or entering into the EU, or traveling on a EU registered carrier, you may also have additional rights regarding cancelled or delayed flights, or if you are denied boarding.

10. Liability of Black Dice

We accept responsibility for ensuring that the flight and hotel that you have purchased is provided to you pursuant to how we describe them. We also accept responsibility for any negligence or breach of contract on our part. We also accept responsibility for negligence or omissions that are the result of actions by the Travel Service Providers who are acting within the scope of their authority pursuant to facilitating lodging or travel as purchased through us. Such acts might include death, personal injury, or illness.

Except for the sale of Flight + hotel package bookings, your contract is with the Travel Service Supplier for whom we are acting as agent. While we are therefore unable to compensate you, we will do our utmost to contact the Travel Service Supplier on your behalf.

We do not accept liability for any failure, of booking, death, or personal injury that is not caused by agents, our Travel Service Providers, or us. Regarding international travel by air, sea or rail, our liability is limited by the relevant international conventions. Our liability will be limited to the maximum total price of the products and services of which a claim is made, except for issues of death or personal injury, which has not such limitation. We are not responsible for any indirect or consequential loss of any nature in contract, tort, or otherwise arising out of your use of our website, tools, or services

relating to the travel products and services that we offer or that you have purchased via us.

11. Questions and Complaints

Please contact our customer service member if you have any questions or complaints relating to your booking before you depart. If you have a complaint or question during your stay, please log your complaint with the relevant Travel Service Provider or hotel before your return. Please inform us of any questions or complaints relating to your booking during your stay by contacting our customer service member on your return or no later than thirty days after the related issue first arises. You may be required to submit details in writing promptly upon our request. Your failure to do so may limit your ability to address your complaint in an adequate and complete manner.

All airlines must collect Advance Passenger Information (APIS) from travelers before travel to Spain, the USA and certain other nations. We must collect this information from you in a timely manner and disclose it to the proper foreign authorities, and you hereby grant us permission to do so. The information you provide must be up to date, complete and accurate or you may have a delay regarding being passed through Immigration services and entering the nation you are traveling to. Typically the information collected includes passport information, city and county of residence and destination address but varies from nation to nation and may alter without notice due to homeland security issues in the nation you are traveling to. We will ask you to complete the APIS information during your booking process and will also send you an email confirmation with a link to an online area where you can complete the APIS information before you leave on your journey.

If you are traveling to or through the USA under the Visa Waiver Program, you must obtain online authorization (and ESTA) before arriving in the USA. You must do this at least 72 hours before your departure to the USA.

Please be advised that inappropriate, illegal, offensive or dangerous conduct or behavior while onboard an air carrier can result in your being denied travel, or even being subject to arrest. We are not responsible for any refunds, payments of compensation or reimbursement of any costs or expenses that you incur due to your travel being terminated by any airline due to your unreasonable and improper conduct.

12. Our Site

We offer only general information on our site for educational purposes only. We reserve the right to change our site at anytime, including modifying any and all content on the site, as well as modifying or discontinuing any service or tool we currently provide. Your usage of any tool or service that we provide subsequent to our modification of this Agreement, or our tools and services, is your express indication you agree to be bound by such changes.

We may alter or amend this Agreement at any time with no prior notice to you. Black Dice does not guarantee that information on the Site (including without limitation prices, descriptions or dates) is free from errors or omissions but we will use all reasonable endeavours to correct any errors or omissions as soon as practicable once they have been brought to our attention. We do not guarantee that any information on our site is correct, complete or up to date. You need to check with the relevant Travel Service Supplier, destination, embassy, or tourist office to confirm the guidance is up to date. In particular, with respect to passports, visas, and vaccination requirements, Black Dice does not guarantee that the information is always up to date and it is your responsibility to ensure that you understand and comply with all relevant passport, visa, and vaccination requirements.

13. Your Responsibilities

You must be at least 18 years of age and have the legal ability to enter into a binding contract to use our services. You must accept full financial responsibility for all transactions, orders and purchases made under your name or financial account. You must guarantee that all personal information about yourself and the members of your family or house hold who are also booking through our services, is correct, accurate, valid and up to date. You may not use our services for speculative, false, fraudulent or illegal bookings or for any purpose outside the normal scope of the services that we offer. We do not allow threatening, defamatory, pornographic, indecent, hateful, intolerant, or other communications that would generally be considered to be outrageous or inappropriate by the general Internet audience and common sense.

You may not duplicate, copy, transmit, broadcast, license or otherwise use any aspect of our site without our express written permission prior to such use.

14. Force Majeure

We are not responsible for any loss occurred due to force majeure, including but not limited to acts of war, insurrection, weather, fire, flood, accident, strikes, terrorist attacks, or industrial actions outside of the control of Black Dice or our suppliers.

15. Governing Law

All legal issues arising from this Agreement will be governed exclusively by English Law and all litigation shall be conducted solely in the English Court

System. You agree to resolve all legal issues in the English courts. The Site is offered to you by Black Dice Travel Ltd, whose registered office is at 2nd Floor, 145-147 St John Street, London, EC1V 4PY, Great Britain. All legal documents should be sent to this address. All correspondence regarding customer service should be sent to contact@black-dice.com

Black Dice Concierge Services

Terms of Service

Introduction

Black Dice Travel Ltd (“Black Dice”) provides a wide variety of concierge services for your use and enjoyment. All concierge services are provided pursuant to our general terms of use, which is hereby incorporated by reference as if fully set forth within this Concierge Services Agreement (“Agreement.”)

Enquiries regarding our concierge services may be sent to us at Black Dice Travel Ltd, 2nd Floor, 145-147 St John Street, LONDON, EC1V 4PY or emailed to contact@black-dice.com.

In general, our concierge services include assisting clients with various tasks like making restaurant reservations, arranging for spa services, recommending night life hot spots, booking transportation (limousines, airplanes, boats, etc.), procurement of tickets to special events and assisting with various travel arrangements and tours of local attractions. We endeavor to “achieve the impossible,” dealing with any request a client may have, no matter how strange, relying on our extensive list of contacts with local merchants and service providers. Please be aware that since we rely upon third party contractors to provide the actual services that you may request, the provision of such services is the sole responsibility of those service providers and you agree to hold Black Dice harmless regarding any injury, loss, or disruption of any nature pursuant to the third party provision of such actual services. All prices for entertainment, attractions and related services are based on U.S. dollars and do not include extra costs, such as, but not limited to, taxes.

We are particularly adept at providing a world-class experience during your visit to famed Las Vegas, Nevada. While our entertainment offerings are of a first class nature, we do not facilitate travel to areas outside of Clark County, Nevada, or to

outlying areas for the purpose of helping a client engage in an activity that is unlawful within Clark County itself. While in Nevada, we ask you to refrain from asking us to facilitate any activities that are unlawful in Clark County, such as unregulated gambling, or other activities that are unlawful in Clark County or elsewhere in Nevada or within any jurisdiction that you may travel to or through pursuant to the travel services that we provide.

Despite our best efforts, certain attractions and entertainment opportunities may be unavailable or overly costly. It is best to present your requests to Black Dice as early as possible. Where required, you must pre-pay for your special entertainment requests in advance in order for us to secure the entertainment opportunity for you.

Private Jets

Black Dice offers the exciting option of booking travel via a private jet. While private jets offer incredible experiences that go beyond the normal difficulties attendant to with commercial air carriers, private jets must still ensure that travelers submit themselves to Custom Clearance and Immigration control when entering a foreign nation. The airport that you land at in order to clear customs and Immigration may differ from the final destination you are traveling to. For example, if your ultimate destination is Las Vegas, your private jet may be required by national authorities to first land at New York City in order to clear customs and Immigration. The FAA and/or Immigration Service within the United States or similar authorities in any other nation you may be traveling to therefore control the port of entry. Black Dice is not responsible for any flight delays arising from the legal requirement for you to submit to customs clearance and Immigration control as may be required by the national law of the nation you are entering or traveling to.

Many Opportunities Await

With so many things to do, so nearby, Las Vegas is the ideal starting point for many, many memorable adventures. From nearly a dozen State and National Parks in Nevada alone, to hundreds of fun, educational, entertaining and fascinating side trips for the whole family, you might want to consider adding an extra day or two to your vacation just to see some of the sights.

Las Vegas' centralized location makes it a stepping off point to Southern Utah (Bryce Canyon and Zion National Park), Arizona (Lake Havasu and Grand Canyon) and even Southern California (Death Valley, Universal Studios and Disneyland). Most of which are a mere day's drive away, returning in time for an evening show or dinner. Ghost towns dot the desert landscape outside of Las Vegas. For Londoners, a visit to the

London Bridge, which spans to an island on a bright blue, crystal clear desert lake surrounded by majestic mountains, might be the trip of a lifetime.

In order to facilitate such visits, Black Dice asks you to book such adventures well in advance of your departure date. All such attractions and entertainment opportunities are subject to availability.

Personal Assistants

Black Dice recognizes that personal assistants employed by corporations or individuals often face a daunting job. We provide a financial reward system to help pay back personal assistants who book corporate or individual services through us. We do not pass those financial rewards on to our clients, but rather provide payments via a share of the revenue that Black Dice earns. In this way, we can ensure a better working relationship between Black Dice and your personal assistant. The longer Black Dice works to provide services to you, the better we can learn your individual nature, likes and dislikes and thereby offer you the best concierge and travel services in the world.